KIRK B. HALLIDAY
(Project Management Addendum)

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🔧 PROJECT MANAGEMENT SKILLS

- Verbal and written communication and training
- Agile and Waterfall project management experience
- Team and group leadership
- Negotiation (internal and 3rd party product)
- ITSM process implementation and governance (i.e. change)
- Integration partner management
- Highly organized

- Risk management and cost control
- Critical thinking and analysis
- Project management tools (MS Project, Clarity, Jira, Confluence)
- Complex problem solving and requirements gathering
- Supplier and contract management
- Global service and project delivery
- Task and schedule management

💼 PROJECT MANAGEMENT EXPERIENCE

INFRASTRUCTURE

- Datacenter Server Refresh: Replaced all depreciated servers in 50 local office data centers across the country
- UPS Refresh: Swapped 130 UPS units nationwide with the latest models and extended batteries, including power upgrades where needed
- Datacenter Virtualization: Reduced 170 servers in 50 nationwide local datacenters down to a single physical host per location
- Local Datacenter Backup: Managed EMC Avamar implementation as a centralized data backup solution for 50 office locations
- Laptop Hardware Refresh: Completed hardware refresh for all PC endpoints every 24 months for 10 years
- Data Archive Project: Deployed 50 servers in office locations to house old data, and managed the associated file server cleanup project
- Printer/Copier Replacement and Refresh: Replaced/refreshed of over 150 multi-function printers and copiers nationwide
- Riverbed Implementation: Rolled out Riverbed WAN optimization appliances for all 50 local office datacenters

DESKTOP OPERATING ENVIRONMENT

- Operating Systems: Deployed Windows 7 and Windows 8.1 and the compatibility assessment/integration readiness of 500+ applications along with the upgrades
- Microsoft Office Suite: Upgraded of Office 2010-2016, Microsoft Lync, Project, and Visio
- Security Applications: Rolled out of many security applications including LogMeIn Rescue, Connected Backup, Credant, Computrace, CrashPlan, Computrace, Malwarebytes and Cisco VPN
- Productivity Applications: Released many desktop applications including Bluebeam, NitroPDF, PrintInstaller, and Riverbed Mobile Client
- Desktop Images: Created, integrated and deployed standard desktop image 4 x yearly for 10 years

PLATFORM ARCHITECTURE

- Systems Management Platform: Managed extensive Microsoft System Center Configuration Manager (SCCM) deployments (2003 and 2012), including related infrastructure procurement and deployment
- SharePoint: Managed small-scale project to implement SharePoint for team applications
- Security Operations: Implemented of monthly security patching process on server and PC endpoints, including reporting metrics
- Enterprise Monitoring: Ran projects for HP Openview and Microsoft System Center Operations Manager (SCOM) deployments
- Service Management: Implemented ServiceNow (ITSM). Main responsibilities were product procurement, change management, and asset and configuration management processes

SOFTWARE DEVELOPMENT

- Web Applications: Ran projects for the deployment of many web-based applications including but limited to a firm-wide software deployment portal, a systems management portal, a video conference calendar application, a conference room scheduling application, and an IT training calendar web property
- PC-Based Applications: Managed projects for the deployment of many PC-installed applications including but not limited to a major suite of applications for performing audits, a PC troubleshooting utility, Microsoft Office Word and PowerPoint templates along with comprehensive graphic libraries, and an audit engagement site management suite

OTHER APPLICATION INTEGRATION, PACKAGING & DELIVERY

- Managed projects for the development, integration, packaging and/or deployment of at least 270 additional software packages, utilities or training programs.